

Return Form

Your Return Information

Today's Date: / /
month day year

Your Name:

Order Number:

* Find your Order Number at the top of your *Invoice*, in your *Order Confirmation Email*, or in your *Order History* at Artbeads.com. Please include the first 7 numerical digits. **Still can't find it? Provide the *Email Address you used when placing this order* and we'll see if we can track it down:

Item(s) being returned:

qty	item code	reason

qty	item code	reason

return reason
A <i>Just Because</i>
B <i>Not as Expected</i>
C <i>Wrong Product</i>
D <i>Damaged or Defective</i>

Ship Your Return

Package It:

Items must be in their original packaging and shipped in a rigid cardboard box or bubble-padded envelope. Include this form and a copy of your invoice with the items.



Label It:

For **FREE** return postage within the US, go to <http://beads-ly.com/free-returns> and print a return label. Returns will be shipped to:

Postage Due Unit
US Postal Service
2201 S Cole Rd
Boise ID 83708-9997

Outside of the USA, or without pre-paid postage label, please ship to:

Artbeads.com
Attn: Returns
1647 S Federal Way
Boise, ID 83705-3162
USA

Return Processing:

Returns are accepted for credit or refund, no exchanges. Returns over \$10 and received within 60 days of purchase will be refunded to the original payment method. Returns less than \$10 or older than 60 days will be issued a merchandise credit. Please note that items purchased more than 60 days ago are subject to a 25% restocking fee. Returns older than 90 days will not be accepted. If you need assistance creating a new order, contact us at **866-715-2323** (toll-free) or **+1-253-857-3433** (international) and we'll be glad to help!